To our Lifeworks community of person served, families and staff:

The past two weeks have been a challenging and unprecedented time for all of our Lifeworks community- the people we support, our families and our staff. Our agency is taking many precautionary and preventive measures to do all we can to ensure the safety of the people we serve and to provide essential supports to whom we serve.

In the interest of limiting exposure of the COVID-19 (coronavirus) to our residents, our staff and all of you, we are implementing the following new visitors’ policies till at least April 7th:

- As a matter of an abundance of caution, we will no longer be allowing any visitors into our residences until at least April 7th. This includes all families, friends and neighbors of the people who live in each home. During this time, there will not be visitations from one Lifeworks house or program to another Lifeworks house, or house of another agency.
- If you have temporarily taken your loved one out of the program to reside or visit with you, they must return by Thursday March 19 at 5 pm in order be readmitted. If they are not back by that date, they will not be admitted until April 7th. This date may change per the recommendation of the state.
- If a resident has been at home with family, they will be screened upon return. This screening will include taking their temperature (100.3 is the key level), evaluating for a cough, cold, or shortness of breath. If a person who is returning answers yes to these key questions or has been in direct contact with a person presumed positive or who has tested positive for COVID-19, they will be denied entry for 14 days. Our nurses will then work remotely with families to get care for the individual.
- All staff reporting for work will be screened upon entry with the traditional questions that are being asked in our general community. All deliveries to our homes by people outside of the Lifeworks community will be left at the door or porch of each home.

We understand that this may cause a hardship for some. We will make every effort to coordinate communication with your family member via the telephone, Face Time, email, or other video chat platforms.

Be well!

Daniel Burke
President and CEO